# **MEETING MINUTES**

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting

Facilitator: Eric Johnson, DMH

 Scribe:
 Myran Harris

 Date:
 12/6/2006

 Time:
 10:30am

**Location:** Hargrove, Conference Room A

# **IPRS Core Team Attendees:**

x Rick Kretschmer

Cathy Bennett Cheryl McQueen

Sara Parks Gary Imes

x Joyce Sims

x Rick Devell

x Carlisa Stallings

x Thelma Hayter

x Eric Johnson

#### Others:

Linda Smith

x Jamie Herubin

x Sandy Flores

x Mike Frost

Myran Harris

Paul Carr

Chris Ferrell

# **Attendees:**

x Alamance-Caswell

x Albemarle

x Catawba

x Centerpoint

x Crossroads

x Cumberland

x Durham

x Eastpointe

x Edgecombe-Nash

x Five – County MHA

x Foothills

x Guilford

x Johnston

x Mecklenburg

Neuse

x New River

x Onslow-Carteret

x OPC

x Pathways

Pitt

x Roanoke-Chowan

x Rockingham

x Sand hills Center

x SE Center

x SE Regional

x Smoky Mountain

x Tideland

x Wake

x Western Highlands

Wilson-Greene

# **Attendees:**

# Item No. Topics

- Roll call
- Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
- 3. Checkwrite Review November 3, 2006
- 4. Upcoming Check-writes (cut-off dates) **December 8, 15, January 5, 12, 19**
- 5. Agenda items
  - Extended Core Team Meeting December 13
  - 2007 Checkwrite Schedule...

http://www.dhhs.state.nc.us/dma/bulletin/1206 bulletin.htm#che

- Reminder.....Send in NPI data
- IPRS Questions or Concerns
- MMIS Updates Tim Sullivan & Chris Ferrell
- Medicaid Questions or Concerns
- 6. DMH and/or EDS concluding remarks.
  - a. For North Carolina Medicaid claim questions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
    - i. Physician phone analyst (i.e. Independent mental Health Providers – 4706
    - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707
- 7. Roll Call Updates

Next Meeting: December 13, 2006

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

| ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL) |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| Item No.  | Topics   |  |  |  |  |  |
| 1.  | Roll Call  |  |  |  |  |  |
| 2.  | Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.  |  |  |  |  |  |
| 3.  | Checkwrite Review  |  |  |  |  |  |
| 4   | Upcoming Checkwrite  |  |  |  |  |  |
|   | The upcoming checkwrite dates have been revised. The remaining dates for this year are December 8 and 15. January '07 dates are 5,12, 19.  |  |  |  |  |  |
|   | <b>Thelma</b> – Beginning the 2 <sup>nd</sup> week of February, the checkwrite cycle cut off date will be moved from Friday to Thursday in order to accommodate processing for NPI in May '07.   |  |  |  |  |  |
| 5.  | Agenda Items   |  |  |  |  |  |
|   | Extended Core Team Meetings  |  |  |  |  |  |
|   | Eric – On Wednesday, December 13, 2006, at the end of the Core Team meeting, we will allow an extra hour for NPI related questions or until all questions have been answered.  |  |  |  |  |  |
|   | Comments – Please inform your (software) vendors that they may join this portion of the meeting by dialing into the call using the usual call number and pass-code.  |  |  |  |  |  |
|   | Thelma- At the end of the Core Team meeting, we will allow for NPI questions specifically about training. Will allow $\frac{1}{2}$ hour after the initial 12/13/06 meeting.  |  |  |  |  |  |
|   | <ul> <li>2007 Checkwrite - The checkwrite schedule for 2007 is not on the IPRS browser yet but you can access the below link to view the schedule.</li> <li>http://www.dhhs.state.nc.us/dma/bulletin/1206 bulletin.htm#che</li> <li>REMINDER: NPI Data – It is important that you continue to send the zip + 4 of both the physical and accounting locations. Don't forget your 34049xx number needs to be associated with an NPI number. Send your NPI number to Medicaid as well.</li> </ul> |  |  |  |  |  |
|   | <b>Q: Jody (Johnston)</b> Is an NPI number needed for physician groups and multi-specialty group?  |  |  |  |  |  |
|   | A: Thelma - If they are not divested and providing services an NPI number will be necessary. It is up to the provider to decide the best way to enumerate.   |  |  |  |  |  |
|   | <b>Q: Kelly (Durham</b> ) - Are there consequences of not having the zip code + the 4 digit extension?   |  |  |  |  |  |
|   | A: Cheryl – Having the zip code + 4 extension helps to determine which provider matches up with a specific claim and location.   |  |  |  |  |  |
|   | <b>Q: Kelly (Durham)</b> - We have many providers and we would be concerned with the amount of time it would take to input all of the data.  |  |  |  |  |  |
|   | A: Cheryl – Let us take a look at this; there are many providers that have multiple sites. We will provide additional information later.   |  |  |  |  |  |
|   | <b>Q: Tom (Western Highlands) –</b> Group Living, Family Living, etc.; is this considered atypical and would you not need an NPI number?   |  |  |  |  |  |
|   | A: Thelma – Will need to discuss off line and will get back to you.  |  |  |  |  |  |
|   | Q: Kelly (Durham) – We sent in a question to the IPRS Q& A about the edit (NPI),   |  |  |  |  |  |

regarding maintaining spreadsheets of zip codes until NPI number.

A: Cheryl: Will research and get back to you on this.

# **IPRS Questions or Concerns:**

### Rick provided the following update:

 With regards to Room and Board rates to be end dated 10/1– There were about 7,000 rates being inactivated. However, some were not: therefore some claims were paid at the old rate and they will get a denial. We will run a recoup/repay which will be done systematically.

**Thelma-** There was a question with regards to extending the billing for Child Residential Rates past the 12/31/06 deadline. The cut-off is 12/31/06, no further extension to that date will be granted. It was felt that ample time was given to meet the cut off date.

**Q**: **Jeanna** (**Catawba**) – When will the payment be processed with regards to the R&B rates?

**A:** Rick - The rates will first get end dated. Anything current was paid at the right rate. Provider specific rates were the issue. We are end dating these provider specific rates. Processing will probably not occur until after the first of the year.

Q: Tom – Can you explain a little more regarding these new rates for R&B?

**A: Rick** – The R&B rates were to be end dated 10/31/06. The new rates would have been in effect for 11/1/2006. All current rates are correct after 1/2007.

**Q:** Tom – If a consumer is receiving SSI payments, the consumer is responsible for the entire room and board cost. If the daily amount is less than the charge, the LME would pay the difference. Can they continue to do this?

A: Rick – I would think you could continue to pay out of the local funds.

Thelma- Please send to IPRS Q & A.

Q: Tom - Have you established any provider specific rates for R& B?

A: Rick - Default rates are what have been added.

Q: Janet (Johnston) - Can we now bill the YP851 and 852 services for Public Psychiatry?

A: Rick - We have not received confirmation vet to build these rates.

**Q:** Tom (Western Highlands) - With regards to Crisis Management Services, would the Division add Community Support to the array of services?

**A: Thelma** - We will take this to the Divisional Work Group. Crisis made in an hour; would be needed at some higher level of services i.e. Detox, Hospitalization.

**Q: Faith (Mecklenburg)** – Medicaid Consumer in Detox, can they qualify for crisis? Will the claim route to Medicaid and pay?

A: Thelma – The services are for non-Medicaid individuals only

**Q:** Clay (Alamance) – There is a requirement of a minimum of 3 hours for group service given to the client. What if the service rendered is less than the minimum? A: Thelma – This would be an incomplete service.

**Q: Beth (Pathways)** – We think there are some FATOC problems, we are getting paid for 3 hours and it is a 4 hour service.

Print date: 01/04/07

A: Cheryl – Send examples to IPRS Q&A.

# MMIS Updates - Tm Sullivan

#### **Medicaid Questions or Concerns:**

# Tim Sullivan provided the following updates to the LMEs

- The CDSA age edit from 3 to 4 years old will not occur until the first of next year.
   The Medicaid priority is with CPT upgrades and rate changes. All resources are being used towards this effort.
- The \$6,000 limit was addressed in a letter received from Carol Robinson; however, it was not very detailed. Martha Harris will follow-up to secure additional clarification. However, this too will not be addressed until 2007.

Q: Donna (Onslow) – Is there a place for the NPI number on paper claims?

A: Tim (Medicaid) - There will be a place on the Medicaid 1500 form for the NPI number.

**Q:** Sharlene (Albermarle) – If a billing provider is not divested will they need an NPI number for the multiple services provided and a separate NPI number for other services being provided?

A: Thelma - Each agency will need to decide how best to enumerate for their situation.

**Q:** Kelly (Durham) – Any updates with regards to the 834?

A: Thelma - No updates; resources currently on another project.

**Q:** Beth (Pathways) – Has the \$.35 reimbursement for the filing of claims been implemented?

A: Thelma - Will check on this.

# **DMH and/or EDS Concluding Remarks**:

- a. For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
  - i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706
- ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) 4707

# Updates to Roll Call

#### **Action Items**

| Item<br>No. | Open<br>Date | Description | Assigned To | Comments | Status | Target<br>Date |
|-------------|--------------|-------------|-------------|----------|--------|----------------|
| AI#.        |              |             |             |          |        |                |

**Issue Items** 

# ItemOpenDescriptionAssigned ToCommentsStatusTargetNo.Date

II1.